



CAPTURE
HOUSING

Eviction

We must give you a written warning notice if we plan to evict you.

The notice is normally either at least 4 weeks or 2 months, depending on the type of tenancy you have.

However, we can start eviction proceedings immediately if you're responsible for:

- Serious anti-social behaviour as set out in our Anti-Social Behaviour Policy
- Domestic violence

For most types of tenancy, we must also tell you why they're planning to evict you.

The quicker you reply to the written notice, the better chance you have of keeping you home. If you ignore it and stay in the property, or Capture Housing isn't satisfied with your response, they may apply to the court for permission to evict you.

Rent arrears

If you're facing eviction over unpaid rent, before taking you to court we must:

- try to talk to you about the arrears as early as possible
- give you detailed information about the arrears
- offer help, if you need it, to make a housing benefit claim
- agree to delay taking you to court if you make a reasonable offer to pay off your rent arrears